

# **RESOLV VEHICLE ROUTING**

# **USER MANUAL**

Version 10.0

# PRESENTED BY VISTAVU SOLUTIONS







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**Resolv Vehicle Routing** is part of the Resolv Suite, which has been certified by SAP as conforming to SAP's standards for Business One add-on solutions.



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# RESOLV VEHICLE ROUTING USER GUIDE

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# Introduction

The Resolv Vehicle Routing allows you to schedule your vehicles deliver to your customers. Build routes, track vehicles, capture proof of delivery and update SAP Business One.

# Setup

### **Vehicle Routing Setup**

(Administration > Resolv Setup > Resolv Vehicle Routing > VR Setup)

This screen allows you to set certain options regarding Vehicle Routing.

Vehicle Routing Setup	_ × _						
Build Route By Open Documents OPick Lists							
Maximum Hours per Route	7						
Allowed Stoppage Minutes	15						
Mobile Navigation **	Google Maps 🔹						
Mobile Navigation **       Google Maps         Accounts Receivable       •         O Delivery created/added       •         O Delivery and AR Invoice created/added       **         *** The information provided by Mobile Navigation is not intended to replace the information provided on the road, such as travel direction, time based restrictions, lane restrictions, road blockades, traffic signs, traffic lights, police instructions, etc.							
OK Cancel							

**Build Rout By:** This determines which documents you will use to build you route. Either Open Documents or Pick Lists. For open documents, once a route id built, Advanced Allocations will generate the Pick Lists.

**Maximum Hours per Route:** Enter the maximum hours per route. This field is used for reference and does not affect Vehicle Routing.

**Allowed Stoppage Minutes:** How much time is allowed per stop. This field is used for reference and does not affect Vehicle Routing.



**Mobile Navigation:** Select the default navigation for the mobile user. Options are Apple Maps, Google Maps, HERE App, OsmAndApp and Waze App. This requires the Resolv Vehicle Routing GPS license.

Accounts Receivable: When completing each stop, Vehicle Routing can generate a Delivery and/or AR Invoice automatically based on this setting.

<u>Delivery created/Added</u> – A delivery will be automatically generated.

<u>Delivery and AR invoice created/added</u> – A delivery and AR Invoice will be automatically generated.

#### **Truck Maintenance**

(Administration > Resolv Setup > Resolv Vehicle Routing > VR Truck Maintenance)

You must create one or more trucks. Trucks are assigned when you build your routes. The only required fields are Truck Code and Truck Description. The other fields are optional.

Truck Maintenance		_ ×
Truck Code Truck Description	Box Truck Com 1 Box Truck Com 1	
Make Model VIN Number	2017 GMC Box Truck 2193939324234	
Dimensions	215555524254	
Width	8	
Height Weight	14 10500	
Commercial License Plate	111-TFU	
Inspection Date	12/31/2021	
OK Cance		

Truck Code: Enter a code for this vehicle (50 characters)

Truck Description: Enter the vehicle description (100 characters).



Make: Enter the vehicle make.

Model: Enter the vehicle model.

VIN Number: Enter the vehicle's VIN Number.

#### **Dimensions:**

Length – Enter the vehicle's length.

Width – Enter the vehicle's width.

Height – Enter the vehicle's height.

Weight – Enter the vehicle's weight.

**Commercial:** Check this box if this a commercial vehicle. If checked, a warning will be displayed in Route Manager if the driver does not have a commercial license.

License Plate: Enter the vehicle's license plate number.

**Inspection Date:** Enter the vehicle's next inspection date. If a date is entered, a warning will be displayed in Route Manager if the inspection date is past.

#### **Route Maintenance**

(Administration > Resolv Setup > Resolv Vehicle Routing > VR Route Maintenance)

This screen allows you to create your routes. Routes are assigned to the BP Ship To and are required when you build your routes.

Route Maintenance		_ ×
Route Code	RT-1	
Route Description	Route 1	
OK Cancel		
Called		

Route Code: Enter a code for this route (50 characters)

**Route Description:** Enter the route description (100 characters).



# **Delivery Restrictions**

(Administration > Resolv Setup > Resolv Vehicle Routing > VR Delivery Restrictions)

This screen allows you to create your delivery restrictions. Delivery restrictions are assigned to the BP Ship To.

tri	ction Description Nothing Af	ter	5pm	
#	Day of the Week		Start Time	End Time
	Sunday		E-00DM	11.590M
,	Monday	*	5:00PM	11:59PM
2	Tuesday	*	5:00PM	11:59AM
1	Wednesdav	Ŧ	5:00PM	11:59PM
;	Thursday	Ŧ	5:00PM	11:59PM
;	Friday	Ŧ	5:00PM	11:59PM
,	Saturday	Ŧ	5:00PM	11:59PM

Route Code: Enter a code for this route (50 characters)

Route Description: Enter the route description (100 characters).

Here you can enter the day(s) of the week that deliveries should not occur or have time restrictions.



#### **Employee Master**

(Human Resources > Employee Master Data)

Here you setup your drivers. Each Driver must have and employee record and assigned to an SAP User Code.

Employee Master Data							_ 🗆 ×
First Name	Manager		Employe	e Code	1		
Middle Name		1	Ext. Emp	olovee No.			
Last Name	Manager	1	Activ	re Employee			
Job Title							
Position			Office Pl	none			
Department		ļ	Ext.			_	
Branch Assignment			Mobile P	hone		_	
Manager			Pager			_	
User Code 📫	manager 🔻		Home Ph	hone		_	
Sales Employee 📫	-No Sales Employ▼		Fax				
Cost Center			E-Mail				8
			Linked V	/endor		۲	
Address Memb	ership Administr	ation Personal	Finance	Remarks	Attachments	Resolv	Rental
Mobile Default Warehouse Ov Default Warehouse Ov Default Report Printer Default Label Printer <b>Vehicle Routing</b> Driver Driver License # Driver License Expiration Commericial License	Achieve IT erride IW REPORT TC TEST ABC52433 on Date 12/08/2022	Solutions T TEST	<b>v</b>				
Personal Data Protection           Natural Person           Status           OK							

#### **Resolv Tab > Vehicle Routing**

Driver: Check this box to mark employee as a driver.

Driver License #: Enter the employee's driver license number.

**Driver License Expiration Date:** Enter the employee's driver license expiration date. If a date is entered, a warning will be displayed in Route Manager if the driver license is expired.

**Commercial License:** Check this box to if the employee has a commercial driver's license.



## **Advanced Allocations**

When building routes by Open Documents, Advanced Allocations will create the Pick list when the route is built and ready to be processed.

(Administration > Resolv Setup > Resolv Advanced Allocations)

**Pick Ticket Rules:** There is a special Rule Type called "Vehicle Routing". There need to be at least one rule configure with this rule type for Advanced Allocation to generate Vehicle Routing Pick Lists. Refer to the Resolv Advanced Allocations User Guide to configure Advanced Allocation.

Pick Ticket Rules		_ ×
Rule Name Rule Description	VR Pick Lists Vehicle Routing Pick Lists	
Rule Type Transaction Details	Vehicle Routing	
Query Details Pick Action 🔶	Vehicle Routing Pick Actions	
Scheduler 🔶 🔿	Every Day 👻	
OK Cancel		



# Vehicle Routing Mobile

## (Main Menu > Vehicle Routing)

₿			
Vehicle Routing			
E.		0	
Route Manager	Route Dashboard	Dispatch Route	Complete Route

## Route Manager

This screen allows you to build your routes for today.

< Route Ma	anager							Plan	ned F	Route :	L				
02/12/2021	🗮														
Planned Route: 1	O Stops	-	Deliveries	Details							_				
Truck:	Driver:	Ro	oute:					<ul> <li>✓ Sea</li> </ul>	arch:	Зю	ad				
Route:	Status: Open		Available						Plar	nned	^ \	🗸 🗑 Clear	🖉 Optimize	✓	Finalize
			Doc #	Customer	Ship To	Due Date	Details			Stop #	Doc #	Customer	Ship To		Pick List
					No data			> <					No data		



#### **Route Selection**

< Route	Route Manager								
02/12/2021	Ē								
+ Add	🛞 Delete								
Planned Route: 1	2 Stops								
Truck:	Driver:								
Route: LI	Status: Open								

Date: Select Route Date

Add Button: Creates a new route.

**Delete Button:** This allows you to delete this route or all routes for the specified date.

Planned Route Fields: These are informational only.

<u>Planned Route</u> – Today's route number.

<u>Stops</u> – Number of stops assigned to this planned route.

<u>Truck</u> – Truck assigned to this planned route.

<u>Driver</u> – Driver assigned to this planned route.

<u>Route</u> – Route assigned to this planned route.

<u>Status</u> – Planned route status.



#### **Deliveries Tab**

	liveries	Details											
ute:	UNY	Route x			~ s	earc	the 🖸	Load					
Avai	lable							Planne	ed 🛛	^   ~	· · · · · · · · · · · · · · · · · · ·	ear ⊘ Optimize	Finalize
	Doc #	Customer	Ship To	Due Date	Details			S #	top	Doc #	Customer	Ship To	Pick I
	2513	Centerport Components -IW	180 Little Neck Rd Centerport NY 11721 USA	10/26/20 19	Details	^		1		773	Centerport Components- IW	640 Belle Terre Rd. Port Jefferso NY 11777 USA	n
	2518	Walmart.com	17 JOHNSTONE RD GREAT NECK NY 11021-1521 USA	10/28/20 19	Details	I		2		866	Walmart.com	1718 SUNRISE HWY MERRICK NY 11566-3749 USA	
	2539	Walmart.com	17 JOHNSTONE RD GREAT NECK NY 11021-1521 USA	11/04/20 19	Details								
	2544	Centerport Components -IW	180 Little Neck Rd Centerport NY 11721 USA	11/07/20 19	Details								
	2559	Centerport Components -IW	180 Little Neck Rd Centerport NY 11721 USA	11/11/20 19	Details								
	2568	PPG - Syosset	125 MICHAEL DR SYOSSET NY 11791-5311 USA	11/15/20 19	Details		_						
	2613	Centerport Components -IW	640 Belle Terre Rd. Port Jefferson NY 11777 USA	11/26/20 19	Details								
	2656	Centerport Components -IW	640 Belle Terre Rd. Port Jefferson NY 11777 USA	12/23/20 19	Details	~							
	2665	Centerport Components -IW	640 Belle Terre Rd. Port Jefferson NY 11777 USA	12/24/20 19	Details								
	2666	Centerport Components -IW	640 Belle Terre Rd. Port Jefferson NY 11777 USA	12/24/20 19	Details								

**Route:** Select the route for this planned route and select "Load". This will filter the available documents by the route assigned to the BP Ship To.

**Available:** This is the list of documents available to be selected for this planned route. To add documents to the planned route, select the check box to the left of each document and then click the right arrow to move to the Planned grid.

**Planned:** This is the list of documents selected for this route. You can use the up and down arrows to manually adjust the order of the stops. Use the left arrow to remove a document from the route.

Clear Button: This will remove all stops from the route.

**Optimize Button:** This is only available if the Resolv Vehicle Routing GPS is purchased. This will rearrange the stops based on the starting location to be the most efficient. This will overwrite manually adjusted routes.

**Finalize Button:** This is only available if Build Route By is set to open documents in Vehicle Route Setup. Click this once all documents have been added to the route. This will submit a request to the Advanced Allocation processor to create the pick lists.



#### **Details Tab**

Planned Route 1								
Deliveries Details								
Truck: Driver: Name:	Box Truck Com 2							
Commercial License:	Y							
Driver License:	ABC52433							
Driver License Exp:	12/08/2022							
Commercial Vehicle:	Υ							
License Plate:	992-GT91							
Length:	26							
Width:	8							
Height:	8							

Truck: Select the truck for this planned route.

**Driver:** Select the driver for this planned route.

#### **Truck and Driver Information:**

<u>Name</u> – Name of driver.

<u>Commercial License</u> – Does the employee have a commercial driver's license.

Driver License # – Employee's driver license number

Driver License Expiration Date – Employee's driver license expiration date

<u>Commercial Vehicle</u> – Is the truck a commercial vehicle.

<u>License Plate</u> – Truck's license plate number.

Length – The vehicle's length.

Width – The vehicle's width.

<u>Height</u> – The vehicle's height.



## **Route Dashboard**

The route dashboard allows you to view the status of each route by date. This is updated real time as the driver completes each stop.

< Route Dashboard		Planned Route 1
02/12/2021 Planned Route: 1 Truck: Box Truck Co Route: LI	O/2 Stops Driver: 1	Truck: Box Truck Com 2 Driver: 1 - Manager Manager Route: Ll Status: Open Delivered: 0 / 2 Delivery Progress: 0%
		Begin Route Stop# 1 Stop# 2

You can drill into each document to see the document details.

	Planned Route 1		
Stop	1		
Route	u		
Customer	C20000 - Centerport Components-IW		
Document #	773		
Pick List	448		
Status	Planned		
Arrived			
Delivery			
Delivered			
Received By			
Item Picked	Delivered	UOM	
ps001 3.000	0.000	6Pack	
			🖋 Signature 🛞 Cancel



#### **Dispatch Route**

<	[	Dispatch Route		
Plan ✓ Hide Finisl	Truck: E ned Route: 1 hed	Box Truck Com 1		C
Stops	Document	Customer	Ship-To	
1	773	Centerport Components- IW	640 Belle Terre Rd. Port Jefferson NY 11777 USA	>
2	866	Walmart.com	1718 SUNRISE HWY MERRICK NY 11566-3749 USA	>

This screen is what the driver uses to make the deliveries.

**Truck:** The driver selects their truck, and the planned route will populate.

**Planned Route:** This is the planned route number.

Hide Finished: When checked this will filter out the completed stops.

**Process Flow:** The driver selects the first route. If GPS is licensed, the app specified in Vehicle Routing setup will open with the driving directions in a new window. Resolv Mobile will proceed to the Dispatch Route Detail screen waiting for arrival.



< Dispatch Route Detail						
		Arrived	at Destination			
Item	Ord Qty	Deliver Qty	Confirm	UOM	Bin	
		No	data			
				🛄 Cor	firm Delivery	



< Dispatch Route Detail							
Arrived at Destination							
ltem	Ord Qty	Deliver Qty	Confirm	UOM	Bin		
ps001	3.000	3.000	SAVE	6Pack	02-C-2		
				<u>∏</u> Con	firm Delivery		

When at destination, driver clicks Arrived at Destination.

Here the driver confirms the item, quantity, serial, and batch information and saves each row. The red Save button will change to a green Edit button. This line is now completed. Driver repeats this until all lines are completed. Once all lines are completed, the driver select Confirm Delivery button. This will bring up the signature capture screen.

<u>Deliver Qty</u> – This is the quantity delivered for each item.

<u>Save\Edit Button</u> – This will confirm each line.

<u>Confirm Delivery</u> – Select this when all lines are completed.



C Dispatch Route Detail Dispatch Route Detail	
Ala	
Received By: John Smith — Clear ✓ Accept ⊗ Cancel	
Confirm Deliver	y

The customer signs and enters their name in Received By field.

Signature Capture Area – Customer signs with finger or stylist.

<u>Received By</u> – Customer who signed for the delivery.

<u>Clear Button</u> – clears the signature capture and received by fields.

Accept Button – Accept the signature and completes the stop. This will create Delivery\AR

Invoice based on Vehicle Routing setting.

<u>Cancel Button</u> – Returns back to the Arrived At Destination screen.



<	Dispatch Route Detail									
Item	Ord Qty	Deliver Qty	Confirm	UOM	Bin					
A00005	1.000	1.000	EDIT	Manual	02-A-0					
ps001	1.000	1.000	EDIT	6Pack	02-C-2					
		⑦ Dispatch	Route Det	ail						
	Delivery and A	R Invoice: POST	of all records	was successfu	ıl.					
					ОК					
					Confirm Delivery					



#### **Complete Route**

When the driver arrives back at the warehouse. The route needs to be completed. This will close the Planned route for the truck. If any inventory is not delivered or refused, the system will prompt for a return bin. The picked inventory will be transferred to the return bin and the route will be closed.

<	Complete Route						
	Planned Route:	1			C		
	Route Date: 02/12/2021						
	Truck:	Box Truck Com 1					
		Complete S Cano	et				
Stops	Document	Customer	Ship-To	Status			
			640 Belle Terre Rd.				
1	773	Centerport Components-IW	Port Jefferson NY 11777 USA	Delivered	>		
			1718 SUNRISE HWY				
2	866	Walmart.com	MERRICK NY 11566-3749 USA	Delivered	>		

**Planned Route:** Select the planned route to complete.

**Complete Button:** Select to complete this route.

**Cancel Button:** Select to cancel out without updating.

Return Bin prompt when there is undelivered inventory. Accept with complete this out and cancel will return to previous screen.



<			Complete Route	·		
	Planne	d Route:	1			69
	Rou	ne Date:				
		Truck	Trock Z			
			12 Complete (8) Care			
Stops	Document		Customer	Ship-To	Status	
1	2518	<	Complete Route	, ie RD	Arrived	5
				NY 11021-1521		
			Return Bin: 02-A-0	C9 Rd		
2	2520		+ Accep	at 🛞 Cancel	Pick List	
		2		219 W MAIN ST		
з	2521		COLWELL CONSTRUCTION	BAY SHORE NY 11706-8317 USA	Pick List	
				57 North Broadway		
4	2519		ADA Technologies	Hickwille NY 11801 USA	Pick List	
				30 Stewart Circle		
5	2522		Felo's Feline Fineries	CENTEREACH NY 11720	Pick List	5

<	Complete Route							
	Planned Route Route Date Truck	Complete	Cancel		6			
Stops	Document	Customer	Ship-To	Status				
No data Complete Route POST of all records was successful. OK								